

Case Study – Gaynor, Lorraine and Amanda

Context (Background) - Initially, staff were required to provide night time support to ensure basic safety if something unforeseen occurred. This gave them a sense of being over protected: they wanted the independence of not having staff around 24/7 but needed the reassurance that help could be called if needed.



Solution:

A suite of sensors to monitor fire, smoke, and CO, as well as both personal and communal (bathrooms, front door) panic alarms. This equipment is linked to a call centre through a lifeline telecare phone so that staff can respond should an alert be triggered. They also use a Big Picture Phone which enables them to contact family and friends independently and a specialised doorbell and a vibrating pillow alert linked to the smoke sensors for people with a hearing impairment

- Telecare Safety Sensors and Lifeline - £700.00
- Big Picture Phone - £35.00

Total cost: £735.

What changed?

Gaynor, Lorraine and Amanda know what the equipment does and feel in control. There has been a noticeable increase in their confidence and self-esteem since the introduction of PT. They are proud to no longer require a staff presence overnight, secure in the knowledge that help is on hand if needed.

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